



Trophy Care cc T/A

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TROPHY SOLUTIONS AFRICA

TRUST - CARE - PERFECTION

11 Sixth Street, Industria, Polokwane
Off: +27-15-880-0888 (07:30-16:30)
Cell: +27-82-820-1234 (Johan)
info@trophy-care.com
contact@trophy-care.com
contact2@trophy-care.com
www.trophy-care.com

PO Box 12043
Bendor Park 0713
Polokwane, SOUTH AFRICA
VAT #: 4860222761
Customs Code: 20302458
State Vet Registration Code: ZA 8/117
TOPS Registration Certificate #: 099715

TERMS AND CONDITIONS: 2026

1. All trophies collected by / delivered to Trophy Solutions Africa shall be accompanied by a full set of documentation as required by South African Government. This shall consist of completed Professional Hunting Register, copy of Exemption Permit, Transfer of Hunting Rights, and, if required, any hunting permits. All documentation must be duly signed by the respective responsible person(s),
2. All goods are accepted by Trophy Solutions Africa on the condition that the goods were legally obtained, and proof thereof rests with the Client / Hunting Outfitter / Professional Hunter. It is assumed that all permits obtained / received are valid. These documents will be produced on request by a representative of Department of Environmental Affairs and / or local Provincial Authority,
3. As per regulations, each hunting client must have his own set of hunting documentation. Failure to comply with these regulations might result in trophies being seized and confiscated upon arrival in your home country. By signing a hunting register containing multiple hunters' trophies, you are deliberately signing a false (fraudulent) document. We will not accept any responsibility should any fraudulent documentation be received from the hunting outfitter,
4. Proper and correct trophy tagging is the responsibility of the Hunting Outfitter. No responsibility will be taken for miss-tagged / incorrect tagged trophies, and the results thereof,
5. Although great care is taken throughout our entire process, we indemnify ourselves for hair slip and bacterial defects or damage that may occur. It is the responsibility of the Hunting Outfitter to ensure that trophies are subjected to accepted field preparation standards,
6. Raw trophies will be processed (dipped and disinfected) upon receipt to render them free of any bacteria and to ensure no damage or cross-contamination can occur whilst in our possession,
7. Once a client has confirmed his / her information, it is the client's responsibility to inform us of any change of address / clearing agent / tannery / taxidermy,
8. Should a client not respond within 6 (six) months of our initial e-mail contact, the client will be liable for storage fees, or the trophies may be sold to cover costs incurred,
9. All instructions should be finalized within six months of initial e-mail contact. Should instructions not be finalized within the said period, full payment will be due before any work commences,
10. Quotes / Estimations are only valid for three months after date of quote / estimation,
11. Quotes / Estimations / Invoices are only valid for the current calendar year,
12. Should the deposit payment for taxidermy work not be received within three months of date of first quote, the full payment will be required before trophies will be scheduled for taxidermy / tanning. (Take note of paragraphs 10 and 11),
13. Dip & Pack (raw prepped trophies) will only be packed and crated once full payment has been received. Consignment is still due for cancellation should the client not reply within 6 months of initial contact (see paragraph 8),
14. Comingling of trophies will only be allowed for husband / wife / minor, residing at the same address, whilst each client must still have their own documentation. Such a request must be done at the

- beginning of our administration phase, otherwise a re-packing fee will be applicable. Such a request must also carry written approval from the clearing agent, after which we'll be indemnified,
15. All taxidermy orders will require a 60% non-refundable deposit payment, before being allocated to the next available slot. The balance is due before releasing the consignment for shipping or collection,
 16. Processed / mounted / finished trophies will be kept for 3 (three) months after the client has been notified that final payment is due. After this period has lapsed, the client will be liable for storage fees or the trophies may be sold to cover our costs incurred,
 17. Payment will serve as confirmation that you are satisfied with the outlay of your order. Subsequent changes can be done if timeline permits, but might delay your consignment and incur additional charges,
 18. Work is done at the client's risk. We are not responsible for any loss or damage to goods due to fire, strike, theft, or act of God,
 19. As the tanning of skins is outsourced to a third party, no responsibility will be taken for any damage that may have occurred during the tanning process,
 20. Although diligent care will be taken with packaging, Trophy Solutions Africa will not be responsible for any damage once goods are dispatched from our premises, therefore we strongly recommend taking out insurance for shipping,
 21. Our prices do not include VAT (if exported), packing, transport, administration, export documentation fees, courier charges, shipping costs, clearance charges, or delivery charges,
 22. Consignments / trophies collected from our premises which will not be exported through a registered export broker, will be subjected to VAT at the current rate determined by government,
 23. Any curios / product bought in South Africa which was not made from an animal(s) that you have hunted, and subsequently listed on your PH-Register, will be subjected to import tariffs in the USA,
 24. Trophy Solutions Africa will accept Electronic Wire Transfer (EFT/ SWIFT), Credit Card, or Cash for means of payment. Credit Card transactions will carry a 3.5% or 5.0% surcharge, depending on the type of card,
 25. Funds must be transferred in the currency of the invoice and to the account details as provided, otherwise the transfer will be rejected by our bank,
 26. All goods remain the property of Trophy Solutions Africa until paid in full,
 27. No items will be exchanged or refunded.

Thank you,

TROPHY SOLUTIONS AFRICA TEAM